



## Process Gaming Access for SUN WIFI

- 1) Guest requests via phone.
- 2) Agent process the gaming access request by:
  - a. Process a GS Case.
  - b. ADD Guest client MAC to the preferred list in admin

# Gaming Access - Guest Name - date removed

- c. There is **NO** charge for \$15, this is an open network.
- d. Meraki Sites
  - i. Login to dashboard
  - ii. Go to Monitor > Clients
  - iii. Is the client device discovered on the network
    1. If yes, verify connectivity.

The screenshot shows the Meraki Monitor interface. On the left is a navigation menu with 'Clients' selected. The main area displays a traffic graph for 'Clients' over the last 2 hours, showing several peaks in traffic. Below the graph, a search bar and a table are visible. The table has one entry for a client device, which is circled in red. The table columns include Status, Description, Last usage at, Usage, OS, IPv4 address, Policy, MAC address, 802.1X policy, Capabilities, Connected to, Recent SSID, Note, Manufacturer, User, Systems manager, and First usage at.

| Status | Description              | Last usage at | Usage  | OS      | IPv4 address | Policy | MAC address       | 802.1X policy | Capabilities      | Connected to   | Recent SSID      | Note | Manufacturer | User | Systems manager | First usage at |
|--------|--------------------------|---------------|--------|---------|--------------|--------|-------------------|---------------|-------------------|----------------|------------------|------|--------------|------|-----------------|----------------|
| 1      | android-122dde380294330c | Dec 16 09:01  | 9.5 MB | Android | 10.68.53.240 | normal | 90:18:7c:00:d7:40 | normal        | 802.11n - 2.4 GHz | CW Meraki MR12 | TengoInternet.MR |      | Samsung      |      |                 | Aug 21 09:43   |

2. If No, Add Client Name and MAC



**Clients** all - for the last 2 hours - 9.2 MB (↓ 8.1 MB ↑ 1.1 MB) A

Policy - Search clients... **1 client device** Add client

| Status | Description              | Last usage at | Usage  | OS      | IPv4 address | Policy | MAC address  |
|--------|--------------------------|---------------|--------|---------|--------------|--------|--------------|
| 1      | android-122dde860294330c | Dec 16 09:01  | 9.5 MB | Android | 10.68.53.240 | normal | 92:18:7c:... |

Add clients here to set the policy for a given MAC address before that client ever associates to the network. You can see all clients with a policy assigned to their mac by selecting "only clients with a policy" from the top.

Name (optional)

MAC addresses (one per line)

Normal  
 Whitelisted (no bandwidth limits or splash page)  
 Blocked (no access allowed)  
 Group policy  
 Different policies by SSID

Add clients

3. Finally, go back and refresh and ensure the MAC is discovered and the client can has gotten online.